



Microsoft

10-184

Microsoft CRM Installation and Configuration

Answer: B, C

QUESTION: 105

If you to attach a note to a case, which security privileges control whether you can perform this action? (Select all that apply)

- A. Write
- B. Append
- C. Link
- D. Append to

Answer: A, B, D

Verified by testing in CRM application you need:

QUESTION: 106

Microsoft CRM allows you establish application specific settings in what configuration file?

- A. com.Config
- B. CRM.config
- C. MSCRM.Config
- D. Web.Config

Answer: D

(MOC 474): Web.config

QUESTION: 107

Crystal cache server stores information in the registry about which of the following? (Select all that apply)

- A. Location of the cache file
- B. Maximum size of the cache file
- C. Default temp directory location
- D. URL of Microsoft CRM Server

Answer: A, B

Verified by looking in the registry
HKLM/SOFTWARE/Crystal Decisions/90/Page Server
-Cache Directory
-Max Cache Size

QUESTION: 108

What is the most important phase in a data migration project?

- A. Planning
- B. Preparation Microsoft CRM
- C. Importing data into the CDF database
- D. Data cleansing

Answer: A

MOC page 760
"Planning
The most important step..."

QUESTION: 109

When setting a manager for a CRM users, what business unit can a potential manager belong relative to the user?

- A. Any business unit in the organization
- B. The same business unit as the user
- C. Any business unit in the same hierarchy as the user
- D. In the same business unit or a higher business unit in the same hierarchy as the user

Answer: D

Source: CRM v.12 online training, Module 5 - Business Settings, Topic 3, Lesson 2

QUESTION: 110

Which of the following tools is NOT provided to help map your data to migrate into CRM?

- A. Act!

- B. Goldmine
- C. Siebel
- D. The wrong answer (the three above are the valid mapping files from 3rdparty formats)

Answer: D

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 3, Lesson 2

QUESTION: 111

Which account is required to install the Data Migration Framework tools?

- A. Domain system administrator
- B. Any CRM administrator
- C. The user who installed CRM
- D. Another bogus answer

Answer: B

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 3, Lesson 2

QUESTION: 112

Where must you install the DMF application?

- A. SQL server where the CRM databases are located
- B. Any member server
- C. Any domain controller
- D. Any CRM server

Answer: D

Data Migration Framework Guide Page 11 Which ever of the three scenarios issued, the DMF application is installed on either the original CRM server, or a migration CRM server.

QUESTION: 113

What file name tracks the migration status?

- A. Cdf_EntityMigrationInfo

- B. Cdf_EntityMigratoIn
- C. Cdf_MigrationStatus
- D. Cdf_MigrationStatusInfo

Answer: A

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 5, Lesson 1

QUESTION: 114

How can you load data into the CDF database?

- A. Custom 3rdParty Applications
- B. SQL scripts
- C. SQL Server Data Transmission Services (DTS)
- D. Manual entry

Answer: A, B, C

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 5, Lesson 3

QUESTION: 115

How are the entity extension and entity information tables populated?

- A. Direct entries
- B. SQL triggers
- C. Bulk copy methods

Answer: B

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 5, Lesson 3

QUESTION: 116

When importing data into CRM, how does the DMF handle duplicates?

- A. Duplicates are not merged
- B. Duplicates are logged and merged
- C. Duplicates are merged

D. Duplicates are not logged and not merged

Answer: C

Source: CRM v.12 online training, Module 9 - Data Migration, Topic 6, Lesson 2

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